

WARRANTY AND AFTER SALES SERVICE COMPLIANCE STATEMENT

Supply of Capital and Major Spare Parts, Siemens SGT5-2000E / V94.2 (Si3D) Gas Turbines

Ref.: UNEW-GENCO3-PM21-WAR-001

Date: August 6, 2026

To:

Power Generation Corporation 3, Joint Stock Company (EVNGENCO3)

Phú Mỹ Thermal Power Company

Phú Mỹ 2.1 Ext. Thermal Power Plant, Phú Mỹ 1 Industrial Zone, Phú Mỹ town, Ho Chi Minh City, Viet Nam

Attn: Bid Evaluation Committee

Subject: Confirmation of compliance with the warranty period, warranty location, warranty bond and warranty service requirements stated in the bidding documents

Dear Sirs,

UNEW, Inc. has read and understood the warranty requirements stated in the bidding documents for the supply of capital and major spare parts to the Phú Mỹ 2.1 Ext. Thermal Power Plant. UNEW, Inc. confirms full and unqualified compliance with each of those requirements, without deviation, reservation or counter proposal. The commitments set out in this statement are offered as binding obligations of UNEW, Inc. and are to be read as part of the Bid.

1. Summary of Compliance

No.	Requirement stated in the bidding documents	Status	Reference
1	Warranty period: 24 months from the date of delivery, or 12 months from the date of installation, or 8,000 EOH of safe operation, whichever comes first	COMPLY	Section 2
2	Warranty location: Phú Mỹ 2.1 Ext. Thermal Power Plant, Phú Mỹ Thermal Power Company, Phú Mỹ 1 Industrial Zone, Phú Mỹ town, Ho Chi Minh City, Viet Nam	COMPLY	Section 3
3	Warranty Bond of 5 percent of total contract value, submitted within 30 calendar days from signature of the Certificate of Goods Acceptance by both Parties, valid for the entire warranty period	COMPLY	Section 4
4	Remote technical personnel support within 24 hours of notification, continuing until experts arrive at Site	COMPLY	Section 5
5	Dispatch of personnel to the plant within 3 days from the date of notification	COMPLY	Section 5
6	Inspection report identifying root cause	COMPLY	Section 6
7	All necessary repairs or replacement with new goods, at the Contractor cost	COMPLY	Section 7

No exception is taken to any part of the warranty requirement. Where this statement offers a response time shorter than the period required by the Owner, the shorter period is offered as an additional commitment and does not reduce or qualify the requirement stated by the Owner.

2. Warranty Period

UNEW, Inc. warrants each item of the supplied goods against defects in title, material, design and workmanship for a warranty period of 24 months from the date of delivery, or 12 months from the date of installation, or 8,000 Equivalent Operating Hours of safe operation, whichever comes first.

2.1 Commencement and expiry

- The date of delivery is the date of delivery of the goods at the delivery point defined in the contract, as evidenced by the signed delivery documentation.
- The date of installation is the date on which the item is installed in the gas turbine and the unit is returned to service, as recorded in the outage documentation signed by both Parties.
- The warranty expires on the earliest of the three limits above. UNEW, Inc. will issue a written notice to the Owner 30 calendar days before the expected expiry of the warranty on any item, so that the Owner has an opportunity to raise any outstanding matter before expiry.

2.2 Counting of Equivalent Operating Hours

Equivalent Operating Hours are counted from the date the item is placed in service, on the basis recorded by the plant control system of the unit in which the item is installed and in accordance with the equivalent operating hour counting basis of the plant. The Owner record of Equivalent Operating Hours is accepted by UNEW, Inc. as the governing record for the purpose of this warranty. UNEW, Inc. will not require the Owner to produce any additional evidence of operating hours in order to make a warranty claim.

For items held in store and not yet installed, the warranty period runs from the date of delivery on the 24 month limit. Storage of the goods at the plant in accordance with the storage instructions supplied by UNEW, Inc. does not consume the installation or Equivalent Operating Hour limits.

3. Warranty Location

The warranty is provided at the following location, and all warranty work is performed at that location unless the Owner and UNEW, Inc. agree in writing that a particular item is to be removed for repair elsewhere:

Plant	Phú Mỹ 2.1 Ext. Thermal Power Plant
Company	Phú Mỹ Thermal Power Company
Address	Phú Mỹ 1 Industrial Zone, Phú Mỹ town, Ho Chi Minh City, Viet Nam
Equipment covered	Siemens SGT5-2000E / V94.2 (Si3D) gas turbine units of the plant, in respect of the goods supplied under the contract

Where an item must be removed from the Site for repair or replacement, all packing, transport, insurance, export and import formalities, customs charges and return delivery to the Site are arranged and paid by UNEW, Inc.

4. Warranty Bond

Within 30 calendar days from the date on which the Certificate of Goods Acceptance, stating that the goods meet all requirements, is signed by both Parties, UNEW, Inc. shall submit to the Owner a Warranty Bond on the following terms:

Value	5 percent of the total contract value
Instrument	Irrevocable and unconditional bank guarantee, payable on first written demand
Issuing bank	A first class international bank acceptable to the Owner, advised through a commercial bank in Viet Nam nominated by the Owner
Beneficiary	Phú Mỹ Thermal Power Company
Submission	Within 30 calendar days from the date the Certificate of Goods Acceptance is signed by both Parties
Validity	For the entire duration of the warranty period, plus a further 30 calendar days to allow the Owner to lodge any claim arising in the final days of the warranty
Extension	Automatically extended by UNEW, at no cost to the Owner, for any period by which the warranty is extended under Section 7 of this statement
Format	In the form prescribed by the Owner in the bidding documents, or in a form otherwise agreed in writing with the Owner before issue
Release	Returned to UNEW on expiry of the validity period, subject to no claim outstanding

The cost of issuing, amending, extending and maintaining the Warranty Bond is borne entirely by UNEW, Inc. and is included in the contract price. No charge in connection with the Warranty Bond is passed to the Owner at any time.

5. Notification, Response and Mobilization

The Owner may notify UNEW, Inc. of a defect by telephone, by email or by letter. Notification is effective on receipt by any one of these means, and UNEW, Inc. does not require the Owner to follow any particular sequence or formality in order to start the response obligations below.

Response step	Requirement of the Owner	Commitment of UNEW, Inc.
Acknowledgement of the notification, in writing, with the assigned engineer named	Not specified	Within 4 hours of notification, 24 hours a day, 7 days a week
Remote technical support engaged, by telephone, email and video link as required	Within 24 hours	Within 8 hours of notification
Continuity of remote support	Until experts arrive at Site	Continuous, without interruption, until the UNEW specialists are at Site
Attendance of UNEW specialists at the Site	Within 3 days	Within 48 hours of notification for engineers mobilized from South-East Asia, within 3 days in all cases
Preliminary findings issued to the Owner	Not specified	Within 3 days of arrival at Site
Formal inspection report with root cause determination	Required	Within 10 working days of completion of the Site assessment
Remedial proposal with schedule submitted to the Owner	Not specified	With the formal inspection report

The remote technical support provided within the first 24 hours is given by a senior gas turbine engineer familiar with the SGT5-2000E / V94.2 (Si3D) machine and with the goods supplied, not by a general call handling desk. That support continues without interruption until the UNEW specialists have arrived at the Site and have taken over the assessment in person.

UNEW, Inc. maintains field service engineers based in South-East Asia who hold visa free travel throughout the region. This is the basis on which UNEW, Inc. is able to commit to attendance at the Site within 48 hours of notification. Specialists mobilized from the United States or Europe, where a particular specialization is required, attend within 3 days of notification.

5.1 Notification and contact details

Channel	Detail	Availability
Warranty notification, primary	info@unew.us.com	Monitored 24 hours a day, 7 days a week
Warranty notification, telephone	+1 408-892-2364	Monitored 24 hours a day, 7 days a week
Written notification by letter	UNEW, Inc., 2570 N. First Street, 2nd Floor, San Jose, CA 95131, United States	Effective on the date of transmission by email or facsimile of the same letter
Contract Service Manager	To be nominated in writing within 14 days of contract award	Single point of contact for the Owner throughout the warranty period
Regional field service base	South-East Asia	Engineers holding visa free travel throughout the region, available for immediate mobilization

6. Inspection Report and Root Cause

For every defect notified during the warranty period, UNEW, Inc. carries out an assessment at the Site in coordination with the Owner and issues a written inspection report to the Owner. The report identifies the root cause of the defect and includes, as a minimum:

- Identification of the affected item by part number and serial number, and its position in the machine.
- The service record of the item, including operating hours and Equivalent Operating Hours accumulated since installation.
- The findings of the visual examination, the dimensional measurement and the non destructive testing performed, with photographic record.
- Where required to establish the cause, the results of metallurgical or laboratory examination carried out at the UNEW, Inc. ISO/IEC 17025 accredited laboratory, at no cost to the Owner.
- The determined root cause, stated clearly and supported by the evidence recorded.
- The corrective action proposed, the schedule for that action, and the measures taken to prevent recurrence on the remaining items of the same supply.

The report is issued within 10 working days of completion of the Site assessment. Preliminary findings are issued within 3 days of arrival at Site so that the Owner is not held waiting for the formal report before planning the recovery of the unit.

7. Repair, Replacement and Costs

Where a defect is found within the scope of the supplied goods, UNEW, Inc. performs, at its own cost, all repairs or replacement with new goods that are necessary to bring the goods into compliance with the requirements of the contract. The Owner is not charged for any part of that work.

The costs borne by UNEW, Inc. include the replacement goods, the repair work, the labour and supervision, the special tooling, the consumables, the non destructive testing and laboratory examination, the travel, accommodation and subsistence of the UNEW personnel, and the packing, transport, insurance and customs charges in both directions for any item removed from Site.

The Owner decides whether a defective item is to be repaired or replaced with new goods. Where the Owner requires replacement with new goods, UNEW, Inc. supplies new goods and does not offer repair as a substitute.

Goods repaired or replaced under this warranty carry a fresh warranty on the same terms as stated in Section 2, running from the date the repaired or replacement goods are placed in service. Where the operation of the unit has been prevented by a defect within the scope of the supplied goods, the warranty period of the remaining goods supplied under the contract is extended by the period during which the unit was unavailable for that reason, and the Warranty Bond is extended accordingly at no cost to the Owner.

8. Declaration

UNEW, Inc. declares that the warranty period, the warranty location, the Warranty Bond, the response and mobilization times, the inspection reporting and the repair and replacement obligations stated in the bidding documents are accepted in full, and that the commitments in this statement will be incorporated into the contract without amendment if UNEW, Inc. is awarded the contract.

Yours faithfully,

Signature and company stamp:



Ronald Miller, Operations Director
UNEW, Inc.

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